

Roadside Assistance with AAA (March 2018)

I was having difficulty with my vehicle and needed to call roadside assistance. I called one of the phone numbers that was prominently displayed on my [AAA](#) membership card. Before getting to the 10-level DTMF menu, I was told to “please pay attention since our menu has changed” and informed that AAA has a website and what it was. Roadside assistance was the third menu item, so it wasn’t as bad as it could have been.

AAA are the same folks that advocate for banning all use of mobile phones while driving. This will never happen, since drivers really like to use their mobile phones while driving. A more reasonable approach is to have universal hands-free laws. In the US we presently have only 15 states that have a hands free law in place.